



TAHITI TIARE PROGRAM™
Tahiti Tourisme's Destination Specialist Program
General Information



la Orana (Hello) Travel Agent,

Thank you for your interest in the Tahiti Tiare Program. To become a Tahiti Tourisme **Certified Tahiti Tiare Agent™**, you must first complete at least one of the following destination training sessions:

Tahiti Tourisme Workshop:

- Comprehensive destination training seminar presented by a Tahiti Tourisme Representative
- Presentations held in May and November in selected US cities
- Receive a valuable destination & product information Binder
- Meet with your local Tahiti Supplier Representatives

Tahiti Tourisme E-learning Workshop:

- Self-Study, online destination specialist program
- Work through the Program at your own pace 24/7
- Receive a valuable destination kit
- Complete an exam to test your knowledge
- Tiareagents.Tahiti-Tourisme.com

Tahiti Tourisme On-line Presentation with the Travel Institute (TTI):

- Live Tahiti Tourisme speaker delivering destination training
- Receive a valuable destination kit
- Complete an exam to test your knowledge
- Held twice a year

Upon Completion of one of the Destination Training sessions, you have one year to complete the following:

- ⊗ **Participation in a seminar/training conducted by a Tahiti Partner** (This is in addition to the above Tahiti Tourisme Workshop or online presentations) Any Tahiti presentation by a Tahiti Partner representative will fulfill this requirement. A Tahiti Partner can be a Cruise Line, Hotel, Airline or Tour Operator. Required documentation: A certificate or letter verifying your participation. If this is not available, please provide the Supplier's name, presenter's name, and date of seminar.
- ⊗ **Participation in a familiarization trip.** The fam trip may be independent or part of an organized group. A minimum of two islands must be visited to fulfill this requirement. Required documentation: A copy of your boarding passes and itinerary. (Fam trips made within 1 year prior to the attendance at the workshop or online presentations will be accepted.)
- ⊗ **Completion of 4 bookings to Tahiti.** Required documentation: A copy of booking receipt or itinerary that reflects the booking agent name, booking number, client name(s) and travel dates. Client's must have traveled and/or made a deposit and/or paid in full. (Bookings made within 3 months prior to the attendance at the workshop or online presentations will be accepted.)

Each time you meet a requirement, please mail, fax, or submit online, the required documentation to our office. We will update your record and send you a confirmation to track your progress.

*****Benefits of Enrollment in the Tahiti Tiare Program*****

Upon enrollment you will receive:

- **Tiare News:** A bi-monthly newsletter with updates on Tahiti & Her Islands and Partner information
- **Special Offers :** for Tiare Agents
- **TTI and ACTA:** continuing education credits
- **Access to Tahiti & Her Islands Collateral**
- **Invitation to participate in Tahiti Tourisme's Beginner Fam Trips** exclusively for Agents enrolled in our Tiare Program. You will receive priority status if you have already completed the seminar/training with a Tahiti Partner and the 4 Bookings requirement.

*** When you complete the above requirements and become a **Certified Tahiti Tiare Agent™**, you will receive the following: ***

- **The opportunity to receive Consumer leads** via our web site, www.Tahiti-Tourisme.com.
- **Certified Tahiti Tiare Agent certificate**
- Bromides of the "**Tahiti Tiare Agent®**" logo for use in advertising and collateral material (per the Logo Guidelines)
- **Sample Press Releases**
- Invitation to participate in **Tahiti Tourisme's Advanced Fam Trips** exclusively for **Certified Tiare Agents**.

To remain an active Certified Tahiti Tiare Agent in the program: you are required to send proof of **4 bookings per year**



Terms and Conditions of the *Tahiti Tiare Program*™

1. *Tahiti Tiare Program* membership and its benefits are offered at the sole discretion of Tahiti Tourisme North America (TTNA) and each of the foregoing entities' officers, directors, partners, and employees.
2. TTNA *Tahiti Tiare Program* Terms and Conditions are governed by and are to be construed by TTNA. The Program Terms and Conditions set forth here in supercede all prior Program Terms and Conditions.
3. TTNA reserves the right to dismiss any member from the *Tahiti Tiare Program*. The decision to dismiss any persons is final and prohibits the member(s) to attend any TTNA or affiliated function.
4. Membership in and application for membership in the TTNA *Tahiti Tiare Program* is void if prohibited by law in the country and/or State of the Member's or applicant's domicile.
5. The Program has no predetermined termination date and may continue until such time as TTNA decides to terminate the *Tahiti Tiare Program*, at any time, with or without notice.
6. TTNA reserves the right to add, modifies, delete or otherwise change any of the rules, procedures, conditions, and benefits pertaining to the *Tahiti Tiare Program* at its sole discretion, with or without notice. This means that TTNA may make changes that affect, but are not limited to, members enrolled in the *Tahiti Tiare program*.
7. **Only Retail Travel Agents** may enroll in the *Tahiti Tiare Program* and become a *Tahiti Tiare Agent* (defined as retail travel agents who have been accepted as Members by TTNA and who have received *Tahiti Tiare Program* Terms and Conditions). No other companies and/or its representatives, officers, directors, and employees can enroll in the *Tahiti Tiare Program*.
8. *Tahiti Tiare Program* Members cannot maintain multiple local memberships within the *Tahiti Tiare Program*.
9. TTNA reserves the right to discontinue *Tahiti Tiare* membership for any Member who appears to be using the program in a manner inconsistent with the Terms and Conditions or intent of the program or any portion of the program. TTNA also reserves the right to discontinue membership for any Member who acts in a manner seen as inappropriate by TTNA, its employees, or affiliated Partners.
10. Discontinued membership will result in the cancellation of *Tahiti Tiare* certification and the loss of benefits and privileges. In addition to discontinuance of *Tahiti Tiare* membership, TTNA shall have the right to take appropriate administrative and/or legal action, including criminal prosecution, as it deems necessary in its sole discretion.
11. It is the sole responsibility of the member to submit written confirmations to TTNA within the dates of limitation. Any information submitted by the member intended to fulfill the program requirements can be verified by any representatives of TTNA. Submission of fraudulent documentation will result in dismissal or cancellation of membership.
12. The sale or barter of any *Tahiti Tiare Program* certificates, confirmations or any other *Tahiti Tiare* benefits is prohibited. Any certificates, benefits, or privileges, which TTNA deems to have been transferred, sold or assigned in violation of Program Terms and Conditions will cancel or discontinue membership.
13. All interpretations of Program Terms and Conditions shall be at the sole discretion of TTNA.
14. Members who do not complete requirements of the program within the 12-month period may be removed from the *Tahiti Tiare Program*. An inactive member may reactivate his or her account by attending a TTNA Workshop or by other such means that TTNA may establish.
15. *Tahiti Tiare Agent* logo is for the use by Certified *Tahiti Tiare Agents* and TTNA only.
16. Each Member is responsible for remaining knowledgeable as to the Program Terms and Conditions and as to the Program requirements. TTNA will attempt to send correspondence to active Members to advise them of matters of interest, including notification of Program changes. However, neither TTNA, nor companies participating as Partners in the Program will be liable for any failure to do so and will not be responsible for incorrect or inaccurate transcription of entry information, for problems related to any of the equipment or programming associated with or utilized by the Member, for any human error, for any interruption, deletion, omission, defect, or line failure of any telephone network or electronic transmission, for problems relating to computer equipment, software, inability to access any Web site or on-line service, for any other technical or non-technical error or malfunction, for lost, late, stolen, illegible, incomplete, garbled, misdirected, mutilated or postage due mail or other mail for whatever reason.
17. Each Member is responsible for advising TTNA of any changes in contact information.
18. *Tahiti Tiare Agent* logo and certificates do not constitute property of the Members. Except as specifically provided herein, neither the use of the *Tahiti Tiare Agent* logo nor certificates are transferable.
19. TTNA is not responsible, and assumes no liability, for changes or discountenances of program benefits and/or services.
20. The Program and any benefit, offering or the like relating to the Program, shall not be construed as or constitute a contract or otherwise establish a contractual relationship between TTNA and any *Tahiti Tiare* Member.
21. Nothing in the *Tahiti Tiare Program* Terms and Conditions is intended or shall be construed to create or establish any agency, partnership or joint venture relationship between TTNA and their Partners.
22. By participating in the *Tahiti Tiare Program*, you voluntarily, expressly and knowingly agree to each and all of the following: (a) such information belongs to TTNA and is not personal or private proprietary information; (b) such information, wherever collected, may be processed, used, reproduced, modified, adapted, translated, used to create derivative works, shared, published and distributed by TTNA in its discretion in any media and manner irrevocably in perpetuity in any location throughout the universe without royalty or payment of any kind, without, however, any obligation by TTNA to do so; (c) TTNA does not represent, warrant, or guaranty the information or its processing, use, reproduction, modification, adaptation, translation, derivation, sharing, publishing or distribution, including without limitation the accuracy, reliability, security, or any other feature relating thereto or its processing, use, reproduction, modification, adaptation, translation, derivation, sharing, publishing or distribution; (d) TTNA will try to provide you a way to review, correct or update data you give us directly, but cannot guaranty that such will be possible or that changes will be reflected throughout all uses of such information; and (e) you represent and warrant that you have the right to give such information to TTNA and that such information is not libelous, defamatory, obscene, pornographic, threatening, invasive of privacy or publicity rights, abusive, illegal, or otherwise objectionable that would constitute or encourage a criminal offense, violate the rights of any party, or otherwise give rise to liability or violate any law.
23. IF YOU DO NOT AGREE TO THESE TERMS: you must elect not to join the *Tahiti Tiare Program*. Because such information must be used, reproduced, modified, adapted, translated, used to create derivative works, shared, published and distributed as a basic part of the *Tahiti Tiare Program*, it is not possible to join the *Tahiti Tiare Program* and limit, control or edit such use, reproduction, modification, adaptation, translation, derivation, sharing, publishing and distribution. Your continued membership/enrollment in the *Tahiti Tiare Program* following the posting of changes to these terms will mean that you accept these changes.
24. TTNA PROVIDES THE *TAHITI TIARE PROGRAM*, THESE AND OTHER MATERIALS, AND OTHER SERVICES AND PRODUCTS "AS-IS" AND, TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, EXPRESSLY DISCLAIMS ANY WARRANTIES OF ANY KIND, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, DESIGN, ACCURACY, CAPABILITY, SUFFICIENCY, SUITABILITY, CAPACITY, COMPLETENESS OR AVAILABILITY. You also agree that TTNA does not represent, warrant or guaranty that the *Tahiti Tiare Program* or any such other products and services will be uninterrupted, without omissions or error free, or that defects will be corrected or changes implemented. UNDER NO CIRCUMSTANCES, INCLUDING, BUT NOT LIMITED TO, NEGLIGENCE, SHALL TTNA BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE *TAHITI TIARE PROGRAM* OR ANY SUCH OTHER PRODUCTS AND SERVICES, EVEN IF TTNA OR A TTNA AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages; therefore such exclusions may not apply to you. In the event TTNA is held liable for any damages related to such matters, your sole and exclusive remedy will be limited to reimbursement for services or products paid by you to the entity held liable which were not provided by such entity. You hereby waive any and all rights to bring any claim or action related to such matters in any forum beyond two (2) years after the first occurrence of the kind of act, event, condition or omission upon which the claim or action is based.